

Andrew Bostian

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Experience

Project Manager, Acxiom Corp.

May 2005 – Present

At Acxiom I work in the area of Problem Management, an ITIL discipline focused on finding root-cause and driving problems to resolution. I helped build this discipline in our group by leading a “deep-dive” effort to discover what our current processes were, what they needed to be, and how to get there. In my role I facilitate small to medium sized teams (5 to 20) to attack recurring incidents and find a workaround or resolution.

- Received "Associate of the Quarter" award for building and maintaining web-based tools that alert support teams of current high priority incident and change tickets.

Teaching Assistant, University of Arkansas.

Aug 2003 – May 2005

While working on a Master’s degree at the University of Arkansas in Fayetteville, I held an assistantship position as a Trigonometry and College Algebra instructor. Teaching at the collegiate level prepared me for my current role by expanding my leadership, planning, and speaking skills.

Education

M.S. Mathematics. University of Arkansas. Fayetteville, AR. May 2005.

- Fellowship, Walton Endowment
- Graduate Assistantship

B.S. Computer Science. Arkansas Tech University. Russellville, AR. May 2003.

B.S. Mathematics. Arkansas Tech University. Russellville, AR. May 2003.

- Magna Cum Laude
- University Honors

Technical skills

C++, C#, Java, LISP, Scheme, Pascal, Web design, JavaScript, HTML, Compiler design, Systems Analysis, UNIX, Linux, Windows, MS-DOS, Microsoft Word, Excel, Access, FrontPage, PowerPoint, Macromedia Dreamweaver, Flash

Senior Honors Project

Worked with Dr. Larry Morell, Head of the Computer Science Department at Arkansas Tech University, to create a new programming language called *Genesis*, used for teaching programming algorithms to new students. *Genesis* has been added to the Computer Science curriculum at ATU as part of COMS 1403.

References

Tony Beeler. Team Leader, Acxiom Corporation. (501) 342-7019

Dr. Larry J. Morell. Head, Dept. of Computer Science. Arkansas Tech University.
(479) 968-0355.

Dr. Mark Arnold. Director, Graduate Studies. Dept. of Mathematics, University of Arkansas.
(479) 575-3351